

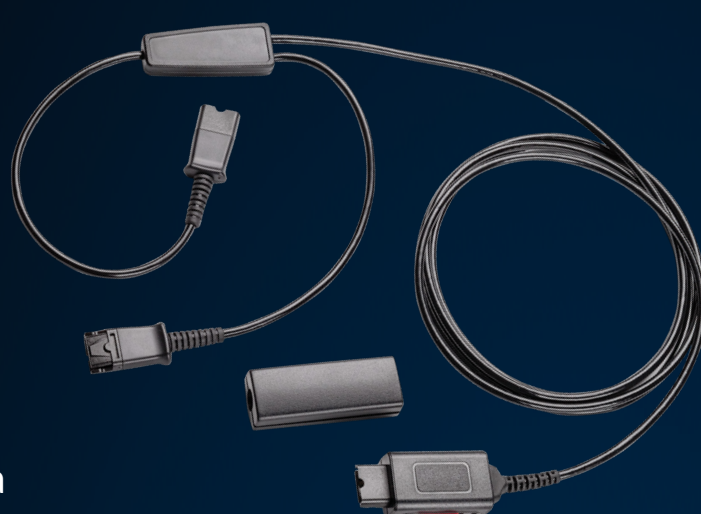
ARE QUICK DISCONNECT HEADSETS RIGHT FOR YOUR CALL CENTER?

Customer service representatives (CSRs) are particular about their headsets. As hybrid workers taking calls at home and in the office, they need the flexibility to work anywhere and connect easily to their favorite platforms. Quick disconnect (QD) headsets work great—with legacy desk phones, PC-based softphones, and smartphones. And do you know what happens when CSRs have the tools they need? They do their best work and create great customer experiences—anytime, every time.

02

Side-by-side training

Two employees—a new hire and a seasoned associate—can sit side-by-side and join the same calls using a Y-Adapter cable and two Poly QD headsets.



3.5

A fix for hybrid workers

Do your employees have enough broadband at home? No matter. Provide them with a 3.5mm headset connector and they can use their existing headsets.



85

Distraction-free calls

The Poly DA85 smarter digital adapter is a dedicated call center device that connects PCs and softphones, helps workers stay on track, and keeps screen contents secure with Smart Lock when the paired headset is out of range.



700

Customizable options

Add a Poly MDA500 audio processor to a QD headset and you get a whopping 700 ways to configure calls. And it's compatible with softphones and UC—so CSRs are future-ready.



30,000

Built to last

The cable on the QD headset won't quit. We know this because we tested the heck out of it, disconnecting and reconnecting it 30,000 times, to make sure it'll last for years to come.



Want to know more about our amazing lineup of QD headsets?

www.poly.com/call-center-headsets